



# CODE OF CONDUCT

Cod.	EDEN/CC
Rev.	01
Date	12/03/2024
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## 1. OVERVIEW

This Code of Conduct (hereinafter “Code”) identifies the general principles and rules of conduct which are recognized as having a positive ethical value, compliance with is an essential condition for the achievement of one's corporate mission.

The Code regulates relevant conduct, from an ethical point of view, with the aim of making the activity of BAGNI EDEN transparent.

The provisions of the Code are binding on the conduct of all its employees, consultants and collaborators. The recipients of the provisions of the Code are required to observe the provisions contained therein and to adapt their behaviour and actions to the principles expressed.

Beach Operator undertakes to recall the observance of the provisions of this Code in all the economic relations it establishes and to disseminate it as widely as possible.

To this end, the Code is made available to any interlocutor of the Company.

The conduct prescribed by this Code integrates, from an ethical point of view, the relevant conduct of the directors for the purposes of the correct fulfilment of the duty of diligence required by the nature of their office in the fulfilment of the duties imposed on them by law and by the articles of association, as well as to satisfy the requirements of the ISO 13009 standard adopted by the BAGNI EDEN.

The Code is adopted by the Company and kept updated depending on the applicable context changes.

## 2. CONDUCT ON THE BEACH



Inside the BAGNI EDEN establishment, except as provided for by other laws and regulations, it is FORBIDDEN:

- a) leave boats, without regular authorization, parked with underlying saddles and cradles or in any case support equipment which, in the event of use of the boat, cannot be placed on board, with the exception of those intended for assistance and rescue operations;
- b) leave umbrellas, deck chairs, tents or other equipment other than those owned by BAGNI EDEN free on the beaches after sunset.
- c) occupy the 3 (three) meter area from the shoreline with umbrellas, deck chairs, chairs, stools, towels, etc., as well as nautical means, which is intended exclusively for free transit with no permanence, excluding emergency vehicles. In the transit area it is forbidden to stop, stock material and/or objects of any kind (including personal effects, clothing, deck chairs, umbrellas, boats of any kind, etc.), except for the equipment necessary for the seaside and rescue and what is necessary to create the horizontal paths to make bathing possible for disabled people. In any case, the Beach Operator ensure free access and transit to reach the shoreline in front of the area included in the concession, also for bathing purposes;
- d) camping and/or camping inside the establishment;
- e) transit and/or stop with any vehicle, with the exception of those intended for rescue and those to be used in the context of any authorized nourishment operations;
- f) engage in activities, including recreational activities, both on free beaches and on concession beaches, which may threaten safety or in any case disturb the calm or cause nuisance to the public; play both on the beaches and in the stretches of water in front of them, up to a distance of 20 meters, any game that could disturb the public peace and which could cause harm or harassment to people (football, beach tennis, volleyball, bowls, basketball, etc.);





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g) during the bathing season, bring dogs or other animals onto the beaches, even if equipped with a muzzle and/or leash, including those used by photographers or video operators, except for guide dogs for blinds and for dogs led by specialized personnel and employed in the rescue service. BAGNI EDEN reserves the possibility, as part of its concession, to identify areas, duly equipped and authorized, to be used for the custody of pets, while safeguarding the safety and calm of the public and ensuring the necessary hygienic conditions according to the regulations in force;



h) keep radios, jukeboxes, players and, in general, musical instruments and other sound emitting devices at high volumes, and in any case in such a way as to disturb the public peace and taking into account the municipal acoustic zoning;



i) engage in profit-making activities (e.g., fixed, or itinerant trade, advertising, business promotional, etc.), and organize events (parties, sports competitions, shows, etc.) without authorization and/or clearance from the Municipal Administration as regards the occupation of the beach. The obligation of prior acquisition of any other authorization and/or concession possibly required by law remains unaffected;



j) abandon waste of any kind on the beach or in the sea;

k) burn brushwood or other materials or light open flame fires for other purposes or fire fireworks directly on the ground unless specifically authorized during the whole summer period;



l) carry out advertising, both on the beaches and in the stretch of water reserved for customers, by distributing leaflets and launching them also by planes as well as by using loudspeakers;



m) during the bathing season to fly over the beaches and adjacent stretches of water with any type of aircraft or private aircraft and for any purpose, at an altitude of less than m. 300 (three hundred), subject to specific authorisations, with the exception of emergency and police vehicles;

n) use shampoo and soap if the showers are not equipped with a suitable drainage system, as indicated by dedicated signs.



o) Practicing nudism activities inside the establishment during opening hours

p) Contravention of any specific indications provided relating to "environmentally sensitive areas"

q) Violate any indications provided relating to the areas dedicated to specific activities.

r) To use the drinking water for purposes other than domestic sanitation. It is reiterated that the use of drinking water to fill inflatable swimming pools, water pistols, water balloons, etc. is prohibited.



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To raise a complaint or advice please refer to the Administration which will provide you a dedicated form to fill up. **"EDEN\_M06 - gestione Reclami-Suggerimenti"**

It should be noted that further prohibitions may be issued by the competent Coastguard and by the Municipality of Monterosso al Mare. BAGNI EDEN will inform customers through the website and the Management about it. For more information see:

<https://www.guardiacostiera.gov.it/la-spezia/Pages/ordinanze.aspx>  
<https://www.comune.monterosso.sp.it/c011019/zf/index.php/atti-amministrativi/ordinanze>



## RECAPITI UTILI PER LE EMERGENZE IN MARE

La tempestività dell'intervento di soccorso dipende dall'esatta descrizione del luogo e delle circostanze dell'evento.

### RECAPITI TELEFONICI<sup>(1)</sup>

NUMERO BLU DI EMERGENZA IN MARE  
(H24)



LE CHIAMATE AL NUMERO BLU EFFETTUATE DA TELEFONO CELLULARE SI ATTESTANO ALLA CENTRALE OPERATIVA DELLA GUARDIA COSTIERA A ROMA CHE PROVVEDE AL COLLEGAMENTO CON IL CENTRO DI SOCCORSO PIÙ VICINO. PERTANTO È IMPORTANTESPECIFICARE SEMPRE LA POSIZIONE E LA CITTÀ PIÙ VICINA PER UN RAPIDO INTERVENTO. LA CHIAMATA È GRATUITA PER L'UTENTE.

CAPITANERIA DI PORTO DELLA SPEZIA	018725811
UFFICIO LOCALE MARITTIMO DI FOCE DEL MAGRA	0187648066
UFFICIO LOCALE MARITTIMO DI LERICI	0187964545
UFFICIO LOCALE MARITTIMO DI PORTO VENERE	0187790768
UFFICIO LOCALE MARITTIMO DI LEVANTO	0187808150
NUMERO UNICO DI EMERGENZA	112

#### "NUMERO BLU" PER L'EMERGENZA IN MARE

In caso di emergenze o pericolo per la vita umana in mare chiama tempestivamente il "Numero Blu" gratuito 1530 o contatta telefonicamente in loco la Guardia Costiera ai numeri indicati nell'elenco allegato alla presente Ordinanza

