



AFTER CARE BILLING

UPDATE

Dear VCA Families,

We are excited to share an important update about Aftercare billing for this school year. Our goal is to make the process **simpler, clearer, and more affordable** for families, while also ensuring that billing is consistent and efficient.

NEW for 2025–2026:

- **Lower hourly rate:** We are reducing the cost from **\$10/hour to \$7.50/hour** with the core goal of making this a better experience for families & staff.
- **No more contracts or complex schedules:** All families will be billed only for the time their child is actually in Aftercare.
- **Smaller billing increments:** **After the minimum first 20 minutes are met and billed at a minimum of \$2.50.** Instead of being charged for a full hour, families will be billed in smaller 10 minute increments at \$1.25. This ensures that a few extra minutes doesn't result in a charge for a full hour.
- **Late Fee Reminder:** Aftercare closes at **5:00PM**. Pickup after 5:00 results in a Late Fee of \$. At 5:16 families will be charged an additional \$1/minute until pickup.
- **No free childcare during extracurricular activities: Including sports and any third party music lesson instructors** - Aftercare charges will apply unless your child is signed out. This helps our staff focus on students and safety, rather than tracking exceptions.

What this means for you:

- Billing will be clear, consistent, and based directly on student time entries.
- You'll receive straightforward monthly bills through FACTS.

We believe this new approach will make Aftercare more affordable and much easier to understand for families, while also ensuring efficiency for staff.

Thank you for your partnership as we continue to improve our systems to better serve you.

Sincerely,

VCA Accounting Team