ICOTS 12

Cancellation & Refund Policies

The ICOTS 12 Conference will take place on-site at the Brisbane Convention and Exhibition Centre from 12-17 July, 2026.

Cancellation deadline	Refund percentage
31 March 2026	90%
19 June 2026	80%
From 20 June	No refund

1. Refunds, minus €20 administration fee, will be given according to the Refund Policy in cases where delegates are not able to fund their travel, accommodation and stay for ICOTS 12. Delegates must organise their own funding for financing their travel, accommodation and stay for the duration of ICOTS 12.
2. Refunds will be given according to the Refund Policy in cases where a delegate's visa is rejected. Delegates are responsible for applying for their own visas, including supporting documents requested for the visa applications, and any visa processing fees. Delegates are expected to apply for their visas in a timely manner. Refunds will not be given if the reason for visa rejection is that an incomplete visa application was submitted. Any refund claim will be considered by the IASE and its decision will be final.
3. A paid registration cannot be transferred to the credit of another delegate's unpaid registration. Special circumstances may exist only for staff representing an organisation. Each case will be reviewed on an individual basis by the IASE and its decision will be final.
4. In extreme cases where cancellation by the delegate is unavoidable due to special and unforeseen circumstances, the delegate must contact the IASE for consideration of a (partial) refund minus €20 administration fee. The IASE will consider and its decision will be final.
5. In the unlikely event of ICOTS 12 being cancelled by the IASE, a full refund of the registration fee paid by the delegate will be made. Liability will be limited to the amount of the fee paid by the delegate and there will not be any additional liability to the IASE/ISI or any other individual associated with the event organisation.
6. In the event that ICOTS 12 cannot be held or is postponed due to events beyond the control of the IASE/ISI (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of the IASE/ISI, liability will be limited to the amount of the fee paid by the delegate and there will not be any additional liability to IASE/ISI or any other organisation or individual associated with the event organisation.